



DR. CLIFF'S HEARING CARE PROVIDER CHECKLIST

Finding a Great Hearing Care Provider is tough, but it doesn't have to be impossible. Fill out this hearing care provider checklist to improve your chances of finding that perfect provider for you.

- 1. Are they Licensed?** Yes/No
All States require a license for Hearing Care providers, if you marked no, find another provider
- 2. Do they perform Real Ear Measurement?** Yes/No
REMs are the only way to ensure that hearing aids are programmed correctly. Don't perform REMs, go elsewhere
- 3. Do they offer at least 2 different hearing aid brands?** Yes/No
There is no single brand that is perfect for everyone. Make sure they have at least 2 brands to choose from
- 4. Did they spend more than 30 minutes with you at your first visit?** Yes/No
Quality hearing care takes time. If they rush your first visit, how can you expect them to take the time necessary to maximize your treatment?
- 5. Do they provide a comprehensive hearing aid fitting?** Yes/No
Beware of "FREE Demos". A comprehensive fitting is more than just hitting the auto-program button and asking "how does that sound?" Hearing aid fittings should be highly technical and take a good amount of time.
- 6. Did they recommend a treatment plan?** Yes/No
Hearing loss treatment is a process. You should have a COMPLETE understanding of your hearing loss and the plan to treat it. If you feel that they are just selling you hearing aids, then you are in the wrong place.
- 7. Do they pre-schedule follow-up care?** Yes/No
Time flies. Good hearing care providers stay on top of issues before they become problems. Your follow-up care should always be pre-scheduled every 3 to 6 months.
- 8. Will you see the same provider each time?** Yes/No
Continuity of care is important. If you are passed off to different providers or technicians each time you come in for care, your treatment will suffer.

Some of these questions you can ask before your first visit. Others you may have to ask during your visit. Ideally, you would select YES for all of these questions, and if you do, they are probably a terrific hearing care provider.